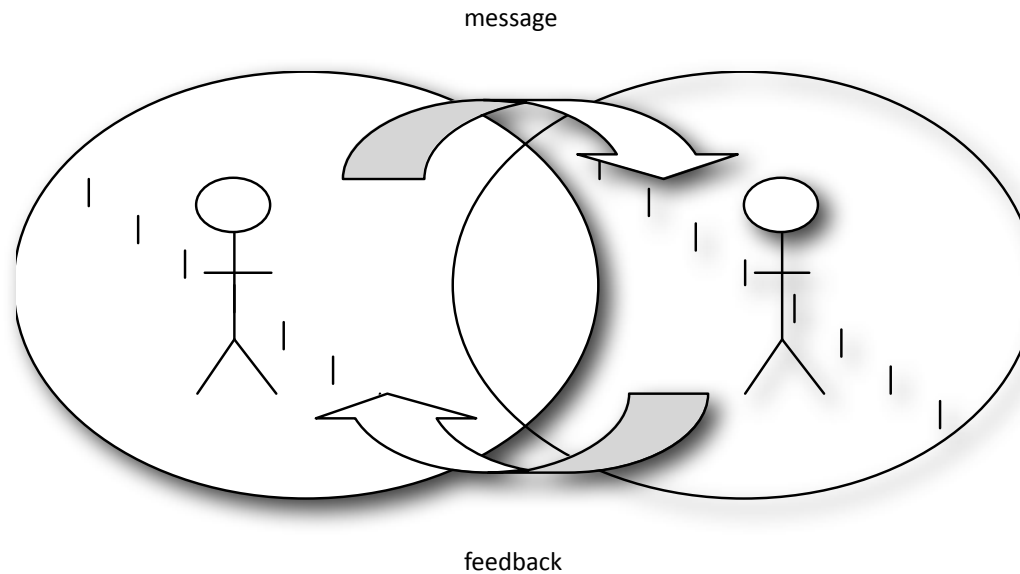


Name: \_\_\_\_\_



1. Every piece of knowledge & experience a person has = \_\_\_\_\_  
(mark each separate bubble above with this term)
2. When fields of experience overlap it often creates \_\_\_\_\_  
(mark the overlapping part of the bubbles above with this term)
3. The person wanting to send a message is known as the \_\_\_\_\_  
(mark the person in the *bubble to the left* with this term)
4. The implied or interpreted meaning of a message = \_\_\_\_\_ meaning
5. When a person puts a message into words, terms, and inflections (s)he hopes the receiver of that message will understand, it is called \_\_\_\_\_ing the message (mark the **dark** part of **both** arrows with this term)
6. The person for whom a message is intended is called the \_\_\_\_\_ (mark the person in the bubble to the right with this term)

Reasons people may not “hear” (hear/listen/understand) a message include:

- 1.) \_\_\_\_\_ noise/interference (literally can’t hear)
  - 2.) \_\_\_\_\_ noise/interference (mental “noise”)
  - 3.) \_\_\_\_\_ noise/interference (words are not understood; message is “lost in translation”)
- (mark the vertical dashes in both bubbles above with the term “interference”)

7. When a listener hears and understands a message, (s)he will often provide the sender of the message with \_\_\_\_\_.
9. The sender of a message must \_\_\_\_\_ the feedback (s)he receives. (mark the white parts of both arrows with this term)

(Check your diagram above against the one shown at 4:44 in the video - make sure you have and understand all terms.)